



Maintenance matters

HOW TO KEEP YOUR PARQUET LOOKING PERFECT

Why use Quick-Step maintenance products?

1. Cleaning your floor with Quick-Step maintenance products is easy and efficient.
2. Protect your floor's beautiful original character. With Quick-Step maintenance products you avoid build-up: dirt and unhygienic residues are removed at a glance.
3. You safeguard your floor's guarantee by using Quick-Step maintenance products!
4. The products are specifically developed for and tested on Quick-Step parquet floors, so you can be sure you are giving your floor the right maintenance.

A heart for your home and our planet



Biodegradable product



Recyclable bottle made from 100% recycled plastic*
* except for the cap and the labels



Produced in a carbon neutral factory



Quick-Step lacquered parquet floors have a sealed surface thanks to the Wood for Life technology which prevents moisture staining the joints and dirt of accumulating in the structure of your floor. This makes it very hygienic and easy to clean!



THE QUICK-STEP MAINTENANCE PRODUCT RANGE



Floor cleaner 1 L or 2 L
QSCLEANECO1000
QSCLEANECO2000

- ✓ Biodegradable product
- ✓ Protects your floor
- ✓ Quick-Step quality product



Cleaning kit
QSSPRAYKIT

- ✓ Spray function
- ✓ Refillable reservoir
- ✓ High-quality microfiber mop, machine washable up to 60°C



Cleaning mop
QSSPRAYMOP

- ✓ High-quality microfiber mop
- ✓ Machine washable up to 60 °C
- ✓ Quick-Step quality product



Repair kit
QSREPAIR

- ✓ Easily repair damaged floors
- ✓ Colour chart available for a perfect match with each Quick-Step floor

FOR OILED FLOORS ONLY



Oiled Parquet cleaner
QSWOILCLEAN

- ✓ Biodegradable product
- ✓ Nourishes your floor
- ✓ Quick-Step quality product



Maintenance oil 1 L
QSWMAINTOILN / QSWMAINTOILW

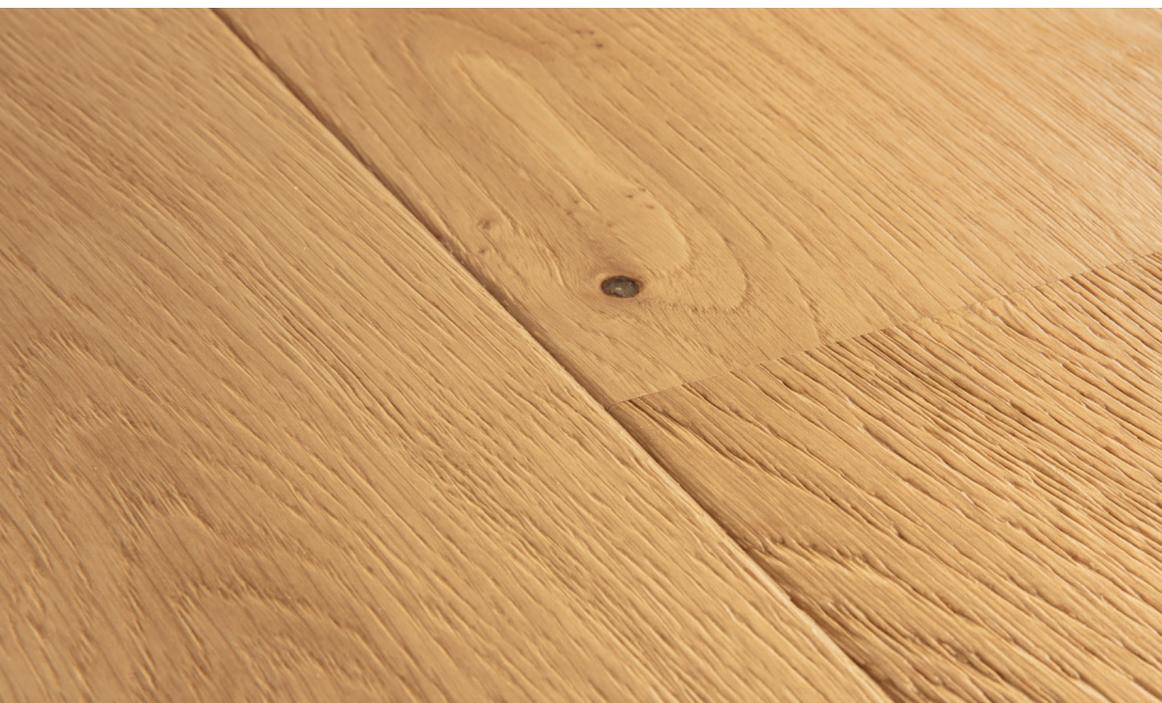
- ✓ Protects the matt finish of your floor
- ✓ Repairs minor damage
- ✓ Nourishes the floor

Quick-Step cleaning products are available at your local dealer or online at quick-step.com.



That magic moment The first clean after installation

When you buy a Quick-Step floor, everything has been taken care of. No extra finishing layers or protection required! However, once you've finished the installation, you might want to get rid of the dust and enjoy your brand-new floor in all its glory.



The first thorough cleaning after laying your floor:

- 1.** Remove all coarse dirt with a soft broom and a dustpan.
- 2.** Vacuum your floor thoroughly or mop it with a dry Quick-Step microfibre cloth. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
- 3.** Get rid of any stubborn dirt as indicated in the dirt removal guide on page 8.
- 4.** Give your floor an intensive cleaning with a slightly damp Quick-Step Cleaning mop as described on the next pages.
- 5.** Start enjoying your squeaky clean, brand new floor.

The Quick-Step parquet beauty routine

Cleaning instructions: **Oiled Quick-Step parquet**

Weekly cleaning: dry

For regular maintenance, we recommend using a vacuum cleaner or a dry Quick-Step mop once per week. Its special fibres have a high dirt-absorption capacity.

Monthly cleaning: slightly damp

Once or twice per month, depending on how often the floor is used and how dirty it gets, we advise a more thorough cleaning session with a slightly damp microfibre mop. Be careful not to use too much water: it is unnecessary and could damage your floor.

- 1.** Vacuum or mop your floor thoroughly to make sure you got rid of all the dust. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
- 2.** Fill the bottle of your Quick-Step Cleaning kit with water and approximately 3 teaspoons of Quick-Step Oiled Parquet cleaner. Fill a bucket with clean water for rinsing out your mop.
- 3.** Pull the lever to moisten your floor and start to mop. Regularly rinse your mop in the separate rinse bucket, before again soaking it in the soapy water.
- 4.** Do not rinse the floor with clean water, let it airdry and wait until the floor is dry to walk on it.

Once a year: maintenance oil

Once a year or more, depending on how often the floor is used, we recommend using Quick-Step maintenance oil. This oil protects the matt finish of your floor and repairs minor damage. Check our website quickstep.com to pick the right maintenance oil for your floor.

- 1.** Vacuum or mop your floor thoroughly to make sure you got rid of all the dust. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
- 2.** Give your floor an intensive cleaning with Quick-Step Floor cleaner to remove all layers of Oiled Parquet cleaner from previous cleaning sessions.
 - Fill the bottle of your Quick-Step Cleaning kit with water and approximately 3 teaspoons of Quick-Step Floor cleaner. Fill a bucket with clean water for rinsing out your mop.
 - Pull the lever to moisten your floor and start to mop. Rinse your mop in the bucket containing clean water and wring it out well. After that, wipe your floor again until it's entirely dry.
- 3.** Stir the Quick-Step Maintenance oil well before using it. Apply in a thin, even layer with a brush or cloth. 1 L should cover about 75 m² of parquet.
- 4.** Let it soak in for a few minutes. After that, spread the oil with a polisher or wipe the surface with a clean, lint-free cloth. Be careful: the cloth will be highly inflammable after applying the oil with it. Put it in a bucket of water afterwards to avoid fire hazard.
- 5.** It's important not to walk on your floor for the next 24 hours.

Cleaning instructions: lacquered Quick-Step parquet

Weekly cleaning: dry

For regular maintenance, we recommend using a vacuum cleaner or a dry Quick-Step mop once per week. Its special fibres have a high dirt-absorption capacity.

Monthly cleaning: slightly damp

Once or twice per month, depending on how often the floor is used and how dirty it gets, we advise a more thorough cleaning session with a slightly damp microfibre mop. Be careful not to use too much water: it is unnecessary and could damage your floor.

- 1.** Vacuum or mop your floor thoroughly to make sure you got rid of all the dust. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
- 2. Residential cleaning:** fill the bottle of your Quick-Step Cleaning kit with water and approximately 1 teaspoon of Quick-Step Floor cleaner. Fill a bucket with clean water for rinsing out your mop.
Intensive cleaning of persistent dirty floors: fill the bottle of your Quick-Step Cleaning kit with water and approximately 3 teaspoons of Quick-Step Floor cleaner. Fill a bucket with clean water for rinsing out your mop.
- 3.** Pull the lever to moisten your floor and start to mop. Rinse your mop in the bucket containing clean water and wring it out well. After that, wipe your floor again until it's entirely dry.



Cleaning instructions: **waterproof Quick-Step parquet**



Quick-Step parquet floors with HydroSeal technology and 15 years wet warranty (Cascada, Cala and Amato) are our water-resistant floors. This offers the best possible protection against water, but do make sure you remove any water within 72 hours!

Weekly cleaning: dry

For regular maintenance, we recommend using a vacuum cleaner or a dry Quick-Step mop once per week. Its special fibres have a high dirt-absorption capacity.

Monthly cleaning: for water-resistant Quick-Step parquet floors

1. Vacuum or mop your floor thoroughly. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
2. **Residential cleaning:** fill the bottle of your Quick-Step Cleaning kit with water and approximately 1 teaspoon of Quick-Step Floor cleaner. Fill a bucket with clean water for rinsing out your mop.

Intensive cleaning of persistent dirty floors: fill the bottle of your Quick-Step Cleaning kit with water and approximately 3 teaspoons of Quick-Step Floor cleaner. Fill a bucket with clean water for rinsing out your mop.

3. Start mopping. Rinse your mop in the bucket containing clean water and mop again. Let your floor air dry.

Steam cleaner approved!

You can also use a steam cleaner on Quick-Step Parquet floors with 15 years wet warranty, if you use an appropriate cloth that covers the steam openings to avoid direct contact with your floor. The cloth makes sure heat and steam are evenly distributed, avoiding condensation on the floor. Be sure to always use it at low power. Clean in the direction of the length of the planks and don't hold the device too long on the same spot. Check the steam cleaner manufacturer's instructions for detailed info. For all other Quick-Step parquet floors the use of a steam cleaner is not allowed.



Quick-Step's dirt removal guide

No stain too strong

Muddy footprints, a spill or a nasty cut, sometimes life happens and your parquet floor gets the marks to prove it. But don't panic: you can usually fix it! However, different types of stains will require a different approach. That's why we've compiled this handy guide for you.

How to use the Spot cleaner

Spray the Spot cleaner directly on the stain and leave to soak for up to a maximum of 5 minutes and rub firmly with a clean cloth* to remove the stain. For floors with deep structures, use a soft brush. Repeat the process if necessary.



TYPE OF DIRT	HOW TO REMOVE STAINS?
Local staining	Apply Quick-Step Spot cleaner to the stain.
Chocolate, ketchup, mustard, fruit juice, drinks, wine	Remove stains as fast as possible with a moist cloth*. Use Quick-Step Floor cleaner (for lacquered floors) or Quick-Step Oiled Parquet cleaner (for oiled floors) thinned in lukewarm water (3 teaspoons per 300 ml water).
Grease, frying oil	If the stain has hardened: gently scrape off. Then apply Quick-Step Spot cleaner to the stain.
Rubber marks	Apply Quick-Step Spot cleaner to the marks.
Bodily fluids (blood, urine ...)	Remove with a moist cloth* as fast as possible. Then apply Quick-Step Spot cleaner to the stain.
Nail polish, shoe polish, lipstick, tar, etc.	Apply Quick-Step Spot cleaner to the stain.
Permanent marker, paint, ...	Apply Quick-Step Spot cleaner to the stain.
Candle wax	Leave to harden, then gently scrape off.
Chewing gum	Gently scrape off. Then apply Quick-Step Spot cleaner to the stain.
Dull-looking floor	Use Quick-Step Oiled Parquet cleaner for Oiled floors and Quick-Step Floor cleaner (intensive cleaning) for lacquered floors as described on the previous pages.
Greasy residue	Use Quick-Step Oiled Parquet cleaner for Oiled floors and Quick-Step Floor cleaner (intensive cleaning) for lacquered floors as described on the previous pages.
Small scratches	For oiled parquet floors, you can remove minor scratches with Maintenance oil.
Gouges or deep scratches	Use the Quick-Step Repair kit. This kit includes a melting knife, sanding pads and 7 wax blocks, guaranteeing an invisible floor repair. Check our website quickstep.com for the colour combination matrix and the repair kit instructions.

* We advise to use a white cotton cloth.

Tips & tricks

1. Sand, stones, furniture ... **there are a lot of ways to scratch your floor. Make sure you take some precautionary measures:** lift your furniture instead of dragging it, place felt pads under them, use office chairs with soft wheels and a suitable desk mat, make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
2. **Install a doormat in rooms that are accessed from outdoors,** to minimize cleaning and to protect your floor. Make sure the mat is large enough and is cleaned regularly.
3. We advise you to **choose products that are recommended by Quick-Step:** they are designed to be perfectly compatible with our Quick-Step parquet floors.
4. **Never use natural soap detergents on lacquered parquet floors.** They will leave a sticky film on the surface which will collect dust and dirt that will be difficult to remove. The same for cleaning agents containing abrasive particles, these can matt down the surface of your floor.
5. Always **follow the instructions on your maintenance products.** Using too much cleaning product can lead to a greasy residue on top of your floor.
6. An obvious one: always remove spilled liquids from your floor immediately.
7. **Do not use impregnated disposable cloths.** These often contain oily products that attract dust and may stain your floor.
8. **Mop your planks or tiles lengthwise** to avoid drying streaks.

For more useful tips, visit [quickstep.com](https://www.quickstep.com).



[quickstep.com](https://www.quickstep.com)

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